EXHIBIT 2

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IN THE UNITED STATES DISTRICT COURT FOR THE

DISTRICT OF MASSACHUSETTS

COLLEEN O'DONNELL,)
Plaintiff,)
-V-) CIVIL ACTION NO.
) 04-40190-FDS
ALBERTO R. GONZALES,)
Attorney General,)
U.S. Department of Justice,)
<u>-</u>)
Defendant.)

THE ORAL DEPOSITION OF CYNTHIA LORD,
held pursuant to Notice, and the applicable provisions of
the Federal Rules of Civil Procedure, before Marilyn
Franklin, a Court Reporter and Notary Public, within and for
the Commonwealth of Massachusetts, at FMC Devens,
Ayer, Massachusetts, Massachusetts, on Friday, September 16,
2005, commencing at 10:39 a.m.



APEX Reporting (617) 426-3077

PRESENT:

On Behalf of the Plaintiff:

DAWN D. McDONALD, ESQ. Cooley, Shrair P.C. 1380 Main Street, Fifth Floor Springfield, MA 01103 (413) 735-0750

On Behalf of the Defendant:

DAMIAN W. WILMOT, ESQ. Assistant U.S. Attorney U.S. Attorney's Office 1 Courthouse Way, Suite 9200 Boston, MA 02210 (617) 748-3100

KELLY L. McDONALD, ESQ. Assistant General Counsel Federal Bureau of Prisons

> APEX Reporting (617) 426-3077

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[1] Mr.Reynoso be arrested, he be placed on immediate home duty [2] status.

Q And was Mr.Reynoso placed on immediate home duty [3]

[4] status?

A No. [5]

[6] Q Were there any other recommendations of the

[7] Committee?

A To reconvene on Tuesday, April 9th at 9:00 a.m. to **[81**

[9] further consider the incident based on how Mass State Police

[10] respond?

Q And did you convene on April 9th at 9:00 a.m.?

[12] Reconvene, I should say?

f131 A Yes.

Q And can you now take a look at Exhibit 4 and tell [15] me [14] what the Committee, actually, strike that.

[16] Between the first Committee meeting and the second

[17] Committee meeting, did the Committee find out that Officer

[18] Reynoso had been arrested?

[19] A I don't remember.

[20] Q Can you read this paragraph here for the record?

A Committee reconvened on Tuesday, April 9th and was [21]

[22] informed that Mr. Reynoso was arrested on Monday, April 8th.

Q Does that refresh your memory as to whether the [24] Committee learned that Officer Reynoso had been arrested -

A Yes. [25]

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[1] wherein Officer Reynoso pled to sufficient facts for a [2] finding of guilty and received a continued without a [3] finding?

A No. **[4]**

The I was again million to I have been than the Q Okay. Do you know whether, do you know whether 153

[6] there was a Court hearing?

[7] A No.

[8]

MS. MCDONALD: Okay. I'm going to show you the

[9] document that has been marked as Exhibit 5.

(Exhibit No. 5 marked for [11] identification.) **f101**

[12] BY MS. MCDONALD:

Q I'll ask you to take a look at that and I will ask [14] you whether you recognize that document?

[15] Have you seen that document before?

A I've seen this first page. [16]

Q Not the other two pages? [17]

A I don't remember the other two pages. [18]

[19] Q Okay. And does that first page refresh your [20] memory as to whether there was a Court hearing regarding [21] Officer Reynoso on January 3, 2003?

[22] A Yes.

Q Now following that Court hearing in January of [24] 2003, [23] was the matter referred for investigation, strike [25] that. Let me rephrase that.

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[1] Q On April 8th? That was a yes.

A Yes. [2]

Q Okay. Thank you. And can you tell me what the **[3]**

[4] Committee recommendations were following this meeting?

A The Committee advised that since the charge [6] against Mr. Reynoso is a state felony, he would have to be [7] placed on indefinite suspension until the charges were [8] resolved.

[9] The Committee recommending Ms.O'Donnell be [10] referred to the Employee's Assistance Program and the [11] Committee recommending Mr.Reynoso be referred to the [12] Employee's Assistance Program should be return to work.

Q And what is indefinite suspension?

A Indefinite suspension is when an employee is [15] placed on suspension for an indefinite period of time due to [16] criminal proceedings.

Q Is that the same as home duty status? [17]

A No. [18]

[19] Q And is the employee paid when he is on indefinite

[20] suspension?

[21] A No.

[22] Q And was Officer Reynoso placed on indefinite

[23] suspension?

A No. **[24]**

Q Do you recall that there was a Court hearing

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[1] Was the matter concerning April 2002 incident [2] referred for investigation?

MR. WILMOT: Objection. [3]

THE WITNESS: I don't know. **f41**

[5] BY MS. MCDONALD:

[6] Q Do you know whether the investigation was [7] conducted regarding Officer Reynoso's conduct?

A Yes. [8]

[9] O And who conducted that investigation?

[10] A I don't know.

Q I am showing you two documents that were marked as ftti

Winn Exhibit 6 and 7 and ask you if you could first review

f13] them and let me know if you have, if you recognize either

[14] one of those documents?

[15] (Pause)

[16] Do you recognize those documents?

[17] A I recognize this one.

Q Okay. And which, when you say this one? [18]

[19] A The OIA Investigative Report.

[20] Q And that is marked Winn Exhibit No. 7, is that [21] right?

[22] A Yes.

[23] Q Can you tell me what the results of the [24] investigation were?

[25] A The charge was sustained.

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- [1] THE WITNESS: Yes.
- [2] BY MS. MCDONALD:
- [3] Q Do you recall what that suspension was for?
- [4] A DUI.

BSA

[5] Q Did Ms.O'Donnell ever express her concerns for [6] her safety regarding Officer Reynoso to you?

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- [7] A No.
- [8] Q Do you know whether she expressed them to
- [9] supervisors or officials at FMC Devens?
- [10] A Yes.
- [11] Q I'm showing you what has been marked Exhibits 15
- [12] and 16 of Warden Winn's deposition and I ask you take a look
- [13] at those documents and let me know if you recognize them?
- [14] (Pause)
- [15] A Yes I have seen these before.
- [16] Q And what are those documents?
- [17] A Look's like memos from Colleen O'Donnell.
- [18] Q And what are those memos regarding?
- [19] A Safety concerns and safety issues.
- [20] Q And can you summarize the substance of those
- [21] memos?
- [22] (Pause)
- [23] A In the May 13th, that's my summarization, feels [24] that we've done enough to protect her as she states here and [25] her safety issues in the June 10th are that either she or

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- [1] Q Okay. Did you become aware that Colleen had sent [2] a doctor's note indicating that she could not work in [3] January of 2003?
- [4] A Yes.
- [5] Q I am showing you what has been marked Exhibit 27 [6] in Warden Winn's deposition and ask you whether that's the [7] note that was received from Ms.O'Donnell from her doctor [8] indicating her inability to work?
- [9] A Yes.
- [10] Q Can you tell me in substance what that note says?
- [11] A That she is totally disabled, unable to work her
- [12] current job under the current circumstances. If her
- [13] assailant was removed from the work premises, she would be
- [14] able to work full-time without restrictions.
- [15] Q And does that note state that she was diagnosed
- [16] with post traumatic stress disorder?
- [17] A Yes ma'am.
- [18] Q And does that note state that Ms.O'Donnell's
- [19] condition is reversible?
- [20] A It doesn't say those words.
- [21] Q Well, it says she would be able to return to work
- [22] without restrictions if Officer Reynoso was not on the
- [23] premises, right?
- [24] A That is correct.
- [25] Q But it does not state that her post traumatic

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- [1] Reynoso be placed on administrative leave.
- [2] Q Were any actions taken in response to those memos
- [3] that you are aware of?
- [4] A I really don't remember.
- [5] MS. MCDONALD: Can we go off for one second?
- [6] (Off the record at 12:25 p.m.)
- [7] (On the record at 12:27 p.m.)
- [8] BY MS. MCDONALD:
- [9] Q I am going to show you what has been marked as
- [10] Exhibit 39 in Colleen O'Donnell's deposition and ask if you
- [11] recognize that document?
- [12] A Yes.
- [13] Q And is, Exhibit 39 is dated January 8, 2003 and [14] that is assigning Ms.O'Donnell to her regular ISN duties, [15] right?
- [16] A That is correct.
- [17] Q And what are the hours of her new duties?
- [18] A 9:30 a.m. to 6:00 p.m.
- [19] Q And you testified that Ms. Swiderski was in your
- [20] department at that time, is that right?
- [21] A Yes.
- [22] Q And do you recall whether Ms. Swiderski told you
- [23] about a meeting with Ms.O'Donnell where she refused to sign
- [24] that document?
- [25] A No, I don't recall.

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- [1] stress disorder is reversible, is that right?
- [2] A That is correct.
- [3] Q Does it say that Officer Reynoso should be [4] terminated?
- [5] A No.
- [6] Q What actions were taken as a result of the receipt [7] of that doctor's note?
- [8] A Warden Winn wanted further clarification on her
- [9] medical status.
- [10] Q And did he direct you to do anything in that [11] regard?
- [12] A Yes. I prepared a letter to Ms.O'Donnell to [13] request information from her physician.
- [14] Q I am showing you what has been marked Exhibit 42
- [15] in Colleen O'Donnell's deposition and ask you to review that
- [16] and let me know if that is the letter that you prepared to
- [17] Ms.O'Donnell?
- [18] A Yes it is.
- [19] Q And what is page 2 of that document?
- [20] A It's a release from Ms.O'Donnell to her physician [21] for her physician to speak with one of our or to provide
- [22] information to one of our agency reps.
- [23] Q Okay. And doesn't that release also ask her
- [24] physician to provide any information concerning her medical
- [25] history?

MR. WILMOT: Objection. You can answer. Π

THE WITNESS: She was not granted administrative [2]

[3] leave.

BSA

海绵·纳尔斯河州·广州 (1991年) A BY MS. MCDONALD: [4]

Q Okay. And she had been denied voluntary leave or

[6] found not eligible for the Voluntary Leave Transfer Program,

[7] right?

[8] A Correct.

Q And we, you testified earlier that she had been [10] denied [9] leave without pay.

[11] Correct?

A Correct. [12]

[13] O And she had exhausted her annual and sick leave.

[14] Is that right?

A I believe so. It states here, yes. [15]

Q Is there any other leave that I am missing that [17] she [16] could have applied for?

A She could have applied for them again with proper [18]

[19] documentation.

Q Okay. So Ms.O'Donnell was placed on AWOL status

[21] on February 3, 2003. Do you - if I represent that to you,

[22] does that purport with your memory?

A I don't remember the exact date. [23]

Q Okay. Now this whole timeframe that we've [24]

[25] discussing, is this the first time that Ms.O'Donnell was

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[I] AFTERNOONSESSION

(2:03 p.m.) [2]

BY MS: MCDONALD: hacean a or said army to specify the 131

Q At some point; did the BLP receive notice that [5] Colleen **f41** wanted to return to work?

MR. WILMOT: Objection. You can answer. ឲោ

MS. MCDONALD: Do you need some context to that [7]

[8] question?

THE WITNESS: Yes, please. [9]

[10] BY MS. MCDONALD:

Q I'm sorry. It made sense if we hadn't stopped. [12] Okay, prior to the lunch break, we were discussing [13] Ms.O'Donnell's absence from work and the fact that she was [14] AWOL.

[15] Do you recall that?

A Yes. [16]

Q And after some period of time which I will [18] represent [17] to you was February 3, 2003 through June 10 of [19] 2003, do you recall that Ms.O'Donnell wanted to return to [20] work?

[21]

Q And did she provide a doctor's notice in order to [22]

[23] facilitate her return?

[24] A I don't remember.

[25] (Exhibits No. 12 and 13 marked for

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[1] AWOL?

A I don't know. [2]

Q Do you know whether she was absent without leave [4] on [3] two occasions?

[5] A I have, I have no recollection.

MS. MCDONALD: Okay. Can we go off the record? [6]

[7] (Whereupon, a luncheon recess was taken at 1:14 p.m.) Page 88

m identification.)

BY MS. MCDONALD: **[21**

Q I am going to show you two documents which have

[4] been marked Exhibits 12 and 13 and ask you take a look at

[5] them.

[6] Do you recognize those documents?

[7] A Yes.

[8] Q Can you describe them please?

A There's a letter from Sam Rizzitelli indicating [10] that [9] there's correspondence Colleen's treating physician

[11] authorizing her to return to work and then him requesting

[12] pertinent information regarding Mr.Reynoso and a copy of

[13] the restraining order which is renewed and awaiting the

[14] reply.

Q Which exhibit were you just describing? [15]

A 13. [16]

[17] Q And can you describe Exhibit 12 please?

A It's from Dr.Milowe, George Milowe, M.D. re: [19] Colleen [18] O'Donnell. Saw this patient today in the office. [20] She is now able

to resume her job duties, including [21] overtime.

Q Do you know if anyone responded to Attorney

[23] Rizzitelli's June 4, 2003 letter?

A I don't remember. **[24]**

MS. MCDONALD: Let me show you what has been

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- [1] Q Are the BOP's policies posted within its [2] facilities?
- [3] A Yes they are.
- [4] Q what is posted? w what so where the same has seen and the
- [5] A There's a posting in the office of special [6] counsel. It's posted. And there is the EEO process on [7] filing complaints that is posted, as well as sexual [8] harassment posting.
- [9] Q Okay. Now where are these policies posted?
- [10] A They're on the affirmative action bulletin board [11] by ISM and the sallyport area there, the staff lounge and [12] medical.
- [13] Do employees have access to these three areas that [14] you just identified?
- [15] A Yes.
- [16] Q Are the Bureau's policies, the ones you have
- [17] identified already, are they written any where?
- [18] A Yes.
- [19] Q Where could an employee find these policies in
- [20] written form?
- [21] A On sallyport, from my office.
- [22] Q When you say your office, the Employee Services?
- [23] A The Employee Services Department, yes. And they
- [24] are provided during annual refresher training on a yearly
- [25] basis.

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- [1] Q Okay. And at what points are employees, [2] employment here at Devens, would those, the written form of [3] the covering EEO guidelines, when would that be provided?
- [4] A They're provided initially at hire, during [5] institutional familiarization and then annually in ART. [6] Annual Refresher Training.
- [7] Q Okay. Do you know whether the guidelines [8] concerning the filing of an EEO complaint were provided to [9] Ms.O'Donnell?
- [10] A Yes.
- [11] Q Okay. Yes they were?
- [12] A Yes they were.
- [13] MS. MCDONALD: Okay. Mark that please. I am going to
- [14] show you what is marked as Exhibit 25.
- [15] (Exhibit No. 25 marked for [16] identification.)
- [17] BY MS. MCDONALD:
- [18] Q Can you identify that document?
- [19] A It's an acknowledgement of receipt for program
- [20] statement entitled Sexual Harassment Prevention Program.
- [21] Q And who is that document executed by?
- [22] A Mr. Reynoso.
- [23] Q And it shows that Mr.Reynoso also received this
- [24] program statement on what date?
- [25] A September 28, 1998.

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- [1] Q What is annual refresher training?
- [2] A Every year we have refresher training for a [3] variety of, well, we have forty hours of training that we [4] must attend which involves self-defense firearms, sexual [5] harassment training, EEO training, correctional services [6] training, disturbance control. And I'm sure I haven't [7] inmate sentencing guidelines.
- [8] Q We're focusing on the policies that we were [9] talking about?
- [10] A Okay.
- [11] Q Are those provided during the annual refresher
- [12] training?
- [13] A Yes.
- [14] Q Okay. But the refresher training generally covers [15] or updates on various policies of the Bureau.
- [16] Is that correct?
- [17] A Affirmative action, EEO, sexual harassment, and [18] the code of conduct, ethics.
- [19] Q Now when you say EEO, are the guidelines
- [20] concerning when an employee must file an EEO complaint, are [21] those discussed during the annual refresher training?
- [22] A Yes.
- [23] Q Are the guidelines concerning filing an EEO
- [24] complaint provided to employees in written form?
- [25] A Yes.

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- Q Okay. Now at the onset of your deposition today, [2] you
 gave some testimony as to the background investigation [3] of
 Mr. Reynoso.
- [4] Do you remember that testimony?
- [5] A Yes.
- [6] Q Okay. I believe Attorney McDonald asked you some
- [7] questions about whether it was possible that something
- [8] slipped past you concerning Mr.Reynoso's background.
- [9] Do you remember that testimony?
- [10] A Yes.
- [11] Q If I can bring your attention to Exhibit, Winn [12] Exhibit
- No. 3. If you can turn to the second page of this [13] document. Second page. Winn Exhibit No. 3 is the [14] declaration for federal employment by Mr. Reynoso which you [15] identified earlier.
- [16] And Ms.O'Donnell's question about whether [17] something could have slipped by concerned the arrest that [18] Mr.Reynoso identifies on this document.
- [19] Do you see that?
- [20] MS. MCDONALD: Ms. McDonald's question.
- [21] THE WITNESS: McDonald.
- [22] MR. WILMOT: I'm sorry. Let me strike the whole [23] thing. Let's start from the beginning. All right.
- [24] BY MR. WILMOT:
- [25] Q Exhibit 3 from Mr. Winn's deposition is the